



The Leader in Building
Service Cultures



Jeff Eilertsen

Jeff Eilertsen leads the Client Success team for Uplifting Service, bringing 25 years of experience working in organizational and leadership development firms.

As a consultant and global master trainer, he ensures the successful implementation of the Uplifting Service Implementation Roadmap, working with clients to develop the people, processes and best practices to build a service culture. He also manages the team of consultants and trainers working around the world to put the Uplifting Service methodology into practice.

As a speaker, Jeff enthusiastically shares the Uplifting Service approach and success stories with audiences seeking to uplift service culture.

Prior to joining Uplifting Service, Jeff worked for Development Dimensions International, a global talent development firm. He led the design and management of leadership development products and services and implemented large-scale projects in client organizations.

Jeff enjoys the global experience, having worked in over 20 countries in numerous industries, including telecom, banking, insurance, engineering, airline, government, military, health-care and manufacturing. In his career he has also served as an Operations Manager, Sales Manager, and HR Manager at organizations in the manufacturing, publishing and training industries.

Jeff holds a Master's Degree from the University of Oregon and a Bachelor's Degree from Whitman College. He has also participated in numerous personal, leadership and executive development programs around the world.

“Thank you for the excellent 2-day Service Training. I’m very confident that this will go a long way in moving my team and company in the right direction. I must say your research, content and the way you keep all the attendees engaged, was excellent.”

Looking forward to another session with you soon.”

SUNTEC SINGAPORE

Arun Madhok
CEO